



EDIinsight[®] Claim Manager

Realize
Off-The-Charts
Revenue Cycle
Efficiency.

Claim Manager is the core module of EDIinsight[®] that improves the entire billing and collections process from claim submission to workflow management. Claim Manager loads your claims, automatically checks them for errors, and shows which claims are valid and which need to be corrected. Users can easily create, correct and track claims while reducing rejections. Users can also manage the revenue cycle for every claim, including secondary claims and Workers' Compensation claims.



Ranked #2 In Claims and Clearinghouse Software Category "Best in KLAS Awards 2013: Software & Services" report, January 2014.

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Menu Task Manager **Support Claim Manager**

CLAIM MANAGER TRANSFER Files PRINT Reports X

Claim Selection SELECT Claims CLEAR Selections SELECT Invalids & Rejects SELECT Rejects PRINT Claim List

Customer ID 20 MEDICAL CENTER Assigned To 0 -Unknown- Payer # 0 -Unknown-
 Claim Status PAID-ERA ERA Payment Received on Claim Insured Last Payer ID
 Search Last 30 Days 60 Days 90 Days 180 Days All Patient Last Payer Name
 Beginning mm/dd/yyyy Insured ID # Payer Type
 Ending mm/dd/yyyy Facility Payer/CH Trace #
 Date Range Date Uploaded Date Filed Service Date Pt Account # Response Msg ID
 Retrieved ID
 Uploaded File 0 -Unknown- EDI Claim ID Connection ID 0 -Unknown-
 Billing Prv 0 -Unknown- EDI Scrub ID Vendor ID 0 -Unknown-
 Rendering Prv 0 -Unknown- EDI Batch ID Real Time Only Claim Status Eligibility
 Claim Format Professional Institutional Dental Resp Payer Primary Secondary Tertiary Claim Type Production Test
 Outbound Version 4010 5010

ALL Claims (29) Sort by EDI Clm # CHECK Claim Status PRINT Letter READY Claim RETEST Claim SCRUB Claim VIEW Claim Form

EDI Clm #	Type	Cust #	Status	Payer #	Payer * (RealTime Payers in Red)	Other Insurance 2	Billing Provider *	Rendering Provider *	Pt Account #
130105432	E 5PP	20	PAID-ERA	376	CIGNA (62308)		21511-MEDICAL A...	23774:HUNT, OWEN	YIX591051450
130110408	E 5PP	20	PAID-ERA	109	BLUE CROSS OF INDIANA (00630)	BLUE CROSS OF I...	21511-MEDICAL A...	21548:WEBBER, RIC...	TMH936404...
130258576	E 5PP	20	PAID-ERA	1325	UNITED HEALTHCARE (87726)		21511-MEDICAL A...	28745:BRUMFIELD, ...	PMS430905...
130259530	E 5PP	20	PAID-ERA	1325	UNITED HEALTHCARE (87726)		21511-MEDICAL A...	21509:TORRES, CAL...	RTV8765338
130259572	E 5PP	20	PAID-ERA	3751	CIGNA GWH CIGNA (80705)		21511-MEDICAL A...	21524:AUSTIN, KATE	KUC1626313...
130865553	E 5PP	20	PAID-ERA	1325	UNITED HEALTHCARE (87726)		43219-MEDICAL A...	43332:GATES, TONY	051689J952...
131055614	E 5PP	20	PAID-ERA	1325	UNITED HEALTHCARE (87726)		43219-MEDICAL A...	43332:GATES, TONY	218465Z455...

Status Messages for Selected Claim 130259530 - Claim Status PAID-ERA VIEW Change Log PRINT Timely Filing ADD Memo EDIT Memo

Status ID	Date	Source	Msg Level	Message	Message from Support	Error Code	Claim Status	Batch ID
1148000111	04/01/14 11:1...	ERA: C7842D1...	PAID	Amount Paid=\$70.39 Pt Resp=\$0 Payer Claim ID=040971...	Processed as Primary:	PAID	PAID-ERA	2340599
1147804680	04/08/14 04:3...	RTCHECK: pi...	STORED	277 Response did not reflect this claim status. It only refle...		NOTFOU...	NO CHANGE	0
1134766521	03/18/14 01:1...	RESP: INS_PIO...	INFO	03/18/2014: A1:19 ACKNOWLEDGEMENT/RECEIPT-T...		A1:19:PR	ACK-PYR	2340599
1133819306	03/17/14 04:3...	RESP: RSP_72...	INFO	03/17/2014: CLAIM FORWARDED TO PAYER			ACK-CH	2340599
1133806985	03/17/14 04:2...	RESP: 999ack...	INFO	03/17/2014: Claim Acknowledged in an Accepted 999 B...			ACK-999	2340599
1133665938	03/17/14 03:0...	PROCESSOR	SENT	Claim Forwarded to Receiver for Processing		SENT	SENT	2340599
1133507806	03/17/14 01:2...	USER:	INFO	Claim Status was Changed From VALID to READY			READY	0
1133441003	03/17/14 12:4...	SCRUBBER:	COMPLE...	Clinical scrubbing passed all edits			VALID	2340399
1133430003	03/17/14 12:3...	TESTER	VALID	Front-End Testing passed with no rejects			VALID	0

EDInsight Claim Manager module makes available the status of all claims, including eligibility information, in real-time in a single view.

FEATURES

- Send claims to payers electronically.
- Over 98.5% first-pass clean claim rate.
- Get real-time claim status instantly.
- Correct invalid claims online in real-time.
- Click on a claim to see: complete history, current status (valid or invalid) and all payer responses.
- Secondary Claims - Easily create and edit, and identify with ease when claims are invalid.
- Challenge underpayments successfully before it is too late.
- Prove claims were filed on time with a "Timely Filing letter".
- File Workers' Compensation claims electronically and include supporting documents.
- Access all claims data from a single screen to check status, make corrections and resubmit claims.
- Claim Manager can integrate with your Practice Management system.